

| **BUG REPORT** |
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| **date** | **written by** |
| --- | --- |
| **10/12/24** | **moshe** |

| **bug title** | |
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| **with no internet the loading wallet does not respond** | |

| **steps to restore bug** | **bug description** |
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| 1. **open yellow app** 2. **turn off mobile data** 3. **click on digital wallet** | **when the customer is logged onto the app and loses connection if he clicked his digital wallet on the app it just keeps loading as if something will happen** |
| **actual result** | **expected result** |
| **the screen just shows its loading** | **a message should pop up telling the customer there is a problem check**  **his connection** |

| **severity level** |
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| * **low** | * **minor** | * **major** | * **critical** |
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